



**SERVICE-LEARNING PROGRAM ~ STUDENT SATISFACTION QUESTIONNAIRE**

Your feedback is crucial to the continued development of the DCCCD Service-Learning Program. Please take a few minutes to fill out this form and let us know what you think. Thank you!

Course Name and Number: \_\_\_\_\_ College: \_\_\_\_\_ Service-Learning Agency Site: \_\_\_\_\_

**About the Service-Learning Program Staff:**

1. How would you rate the information you received?  
 Excellent     Good     Fair     Poor     No opinion
2. How would you rate the printed material provided?  
 Excellent     Good     Fair     Poor     No opinion
3. How would you rate the helpfulness of the staff in getting you signed up and placed?  
 Excellent     Good     Fair     Poor     No opinion
4. How was the general orientation you went through?  
 Excellent     Good     Fair     Poor     Not applicable
5. How often did you have contact with Service-Learning Project staff?  
 Frequently     Occasionally     Seldom     Never
6. Could you understand what was expected of you?  
 Yes     No     No opinion
7. How can the Service-Learning staff improve their services and better assist students? \_\_\_\_\_  
 \_\_\_\_\_

**About your service project:**

8. How many hours of service did you perform? \_\_\_\_\_ hours
9. How challenging was the service at your agency?  
 Very much     Somewhat     Not at all     No opinion
10. How interesting were your tasks and assignments?  
 Very much     Somewhat     Not at all     No opinion
11. Were persons at your agency helpful in getting you started with your project?  
 Very much     Somewhat     Not at all     No opinion
12. How much did you learn from working at your agency?  
 Very much     Somewhat     Not at all     No opinion
13. Did your service project change your perceptions/attitudes about the role of community service?  
 Very much     Somewhat     Not at all     No opinion
14. Do you feel you made a significant contribution to your community?  
 Very much     Somewhat     Not at all     No opinion
15. Were you impressed by the services your agency provided to the community?  
 Very much     Somewhat     Not at all     No opinion
16. Did your Service-Learning experience change your career or educational plans?  
 Very much     Somewhat     Not at all     No opinion
17. Would you do another Service-Learning project at the same agency if you had a chance?  
 Yes     No     No opinion
18. Would you consider doing another Service-Learning project at a different agency?  
 Yes     No     No opinion
19. Would you recommend Service-Learning to your friends?  
 Yes     No     No opinion
20. Did you think your Service-Learning project helped you in better understanding your classwork or lectures?  
 Yes     No     No opinion

Can you think of any suggestions on how the community agencies where you did your service can improve the experience in the future?